



UEFA Women's EURO 2017

TICKETING TERMS AND CONDITIONS

A. INTRODUCTION

1. Scope

The following ticketing terms and conditions (the "Terms and Conditions") shall govern the use of Tickets to the 2015-17 UEFA European Women's Championship.

2. Definitions

Guest(s)	an individual accompanying the person who bought Tickets to the Match in accordance with the Terms and Conditions, to whom Tickets may be transferred in accordance with the Terms and Conditions.
Host Association	the Royal Netherlands Football Association via the Stichting EK Vrouwen 2017, with its registered office at Woudenbergseweg 56-58, 3707 HX, Zeist, The Netherlands, which is responsible for the organisation and staging of the Tournament in The Netherlands. For the avoidance of doubt, the Host Association is deemed to be the "organizer" of the Match under the applicable law.
Match	any match played as part of the Tournament at any of the Stadiums.
Regulations	means, without limitation, the terms of the following: <ul style="list-style-type: none">- Laws of The Netherlands;- Stadium Regulations; and/or- UEFA and Host Association's statutes and regulations applicable for the Match.
Stadium	the entire premises of the any of the stadium where the relevant Tournament match or matches are being played, being: <ol style="list-style-type: none">1. Rat Verlegh Stadion located at Stadionstraat 23, Breda;2. Stadion De Adelaarshorst located at Vetkampstraat 1, Deventer;3. Stadion De Vijverberg located at Lijsterbeslaan 101-A, Doetinchem;4. FC Twente Stadion located at Colosseum 99, Enschede;5. Willem II Stadion located at Goirleseweg 34, Tilburg;6. Sparta Stadion located at Spartapark-Oost 1, Rotterdam;7. Stadion Galgenwaard located at Herculesplein 241, Utrecht. including all areas which require a Ticket (or hospitality pass, if applicable) to gain access.
Stadium Owner	any of the owners of the Stadiums.
Stadium Regulations	regulations governing the use of any of the Stadiums, as applicable from time to time, which can be accessed at: KNVB.NL .
Ticket	the paper or plastic ticket held by the Ticket Holder which (subject to the Terms and Conditions) grants the Ticket Holder the right to attend the Match and occupy a seat at the Stadium as indicated on each such Ticket.

Ticket Holder	any person who purchases the Tickets under the Terms and Conditions and/or who is in actual and legitimate possession of a Ticket.
Tournament	the 2015-17 UEFA European Women's Championship to be held from 16 July 2017 to 6 August 2017 in The Netherlands.
UEFA	Union des associations européennes de football whose offices are located at Route de Genève 46, 1260 Nyon 2, Switzerland and any wholly owned subsidiary thereof, including but not limited to, UEFA Events SA.

B. SALE OF TICKETS

3. General Rules

3.1. Tickets can be purchased via the following sales channels:

- a. WEURO2017.nl/tickets; and
- b. possible physical sales channels at Tournament hosting cities.

Tickets will be available via the above-mentioned sales channels as from 8 November 2016 and until 6 August 2017.

3.2. Each person acquiring Tickets acknowledges that he/she has read, understood and agrees to comply with the Terms and Conditions.

3.3. Tickets will be available in three (3) price categories, as of € 10,= per Ticket.

3.4. A limited number of Tickets for disabled Ticket Holders using wheelchairs will be available with a complimentary Ticket for personal assistant/carer accompanying such disabled Ticket Holder. All persons who intend to purchase this category of the Tickets will be required to submit or present valid document confirming the disability.

3.5. Tickets will be sold on a first come, first served basis.

3.6. Ticket Holders will be required to provide the surname, first name, date of birth and email address.

3.7. Payment conditions will be governed in accordance with the conditions of the physical sales channels at Tournament hosting cities and/or at the URL address of the website(s) indicated in Article 3.1 of the Terms and Conditions.

4. Distribution of Tickets

4.1. Tickets will be:

- a. issued and tendered to the buyer immediately, in case when successful purchase is made in the physical stores operated by the entities indicated in Article 3.1; or
- b. shipped to the address indicated on the online portal indicated in Article 3.1, when purchasing Tickets online. Any additional costs, which will be indicated on such online portal in relation to such shipment, shall be the sole responsibility of the Ticket buyer.

4.2. Defective Ticket(s) such as for example: with illegible printing, missing the seat number, or with incorrect information printed on the Ticket(s), shall be notified immediately following receipt of the Ticket(s) to the customer service representative of the seller (as applicable).

C. USE OF TICKETS

5. Prohibited Use of the Tickets

- 5.1. Except as expressly permitted in Article 5.2, any resale or transfer of the Ticket(s) is strictly prohibited without the prior written approval of the Host Association (to be given at the Host Association's sole discretion).
- 5.2. Ticket Holder shall be permitted to transfer Ticket(s) to his/her Guest(s), only provided that (jointly):
- a. the Ticket Holder will attend the Match together with his/her Guest(s);
 - b. the Tickets are for their personal use; and
 - c. such permitted transfer is free of any extra consideration.
- 5.3. The Ticket(s) shall not be:
- a. used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purposes;
 - b. used as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;
 - c. combined with and sold as part of any package of goods or services; or
 - d. combined with and sold as part of any travel or hospitality package (for example combining flights, hotels and the Ticket(s)).
- 5.4. Ticket Holders shall not:
- a. run any advertisements or promotions relating to UEFA, the Tournament or any Match;
 - b. advertise, promote, give away, distribute, sell or offer for sale any product or service from any part of the Stadium or via the display of overt commercial messages on clothing worn or items brought into the Stadium; or
 - c. exploit any marketing or promotional opportunities in relation to the Ticket(s).

For the avoidance of doubt, no branding, which may be aimed at promotional or marketing purposes whatsoever, may be displayed by any Ticket Holder at the Stadium.

- 5.5. Ticket acquired or used in breach of Article 5 and/or Article 10 of the Terms and Conditions shall be void and any person seeking to use such Ticket will be deemed a trespasser and will be refused entry or be evicted from the Stadium, and may be liable to further legal action. Any unauthorised sale or transfer of the Ticket(s) may be reported to the police.

6. Entrance to the Stadium

- 6.1. Access to the Stadium will be permitted during such hours as specified on the Ticket.
- 6.2. Entrance to the Stadium shall be:
- a. subject to compliance with:
 - i. the Terms and Conditions;
 - ii. the Stadium Regulations;
 - iii. all applicable laws (whether statutory or otherwise and including health and safety requirements) governing access or presence at the Stadium, attendance at the Match, use of the Tickets, general

safety certificate and any special safety certificate applying to the Stadium, issued by any authority that has jurisdiction or authority in relation to the holding of the Match at the Stadium; and

- b. authorised upon presentation of a valid Ticket per person (regardless of age) and, upon request, proof of identity with valid photograph and signature (passport or national identity card). Ticket Holders leaving the Stadium will not be re-admitted.

7. Conduct at the Stadium

7.1. For safety and security purposes, all persons attending the Match, if and when so requested by stewards, safety personnel and/or any other legally authorised persons representing the organizer of the Match, shall:

- a. produce a valid Ticket together with proof of identity with valid photograph and signature (passport or national identity card);
- b. submit to inspections, body checks and examinations – including through the use of technical aids – to ensure that they are not in possession of dangerous, prohibited or unauthorised items. Safety personnel, stewards or police shall be entitled to search any person's clothing and his/her belongings; and
- c. comply with all instructions and guidelines issued by such persons.

7.2. Stadium Regulations contain detailed lists of prohibited items and conduct and each Ticket Holder shall fully comply with any restrictions contained therein. Abbreviated version of the Terms and Conditions and/or Stadium Regulations, or simple icons illustrating prohibited items or conduct, may also be included on the Ticket and must be fully complied with by the Ticket Holder.

7.3. It is strictly forbidden to do any of the following inside the Stadium, without limitation:

- a. occupy or access areas which are closed to the public or for which access is unauthorised in accordance with the relevant Ticket category;
- b. restrict or loiter in areas open to traffic, footpaths and roadways, entrances and exits to visitor areas and emergency exits; and/or
- c. engage in any other conduct which may endanger any person at the Stadium.

7.4. Fans supporting the teams participating in the Match may not be segregated at the Stadium and each Ticket Holder will be required to behave responsibly and in line with the safety and security guidelines communicated by the organizers.

8. Sound and Image Recordings

8.1. Ticket Holder attending the Match at the Stadium, consents to being photographed, filmed or taped by UEFA, the Host Association and/or the Stadium Owner, and/or any third parties appointed thereby, which shall have the right to use, broadcast, publish and license, without any requirement for payment of money or other form of consideration, of Ticket Holder's voice, image and likeness by means of live or recorded video and/or audio display, broadcast or other transmission or recording, photographs or any other current and/or future media technologies.

8.2. Ticket Holder shall not take, record and/or transmit any sound, image and/or description of the Stadium or the Match (as well as any result and/or statistics of the Match) other than for his/her exclusive, private and domestic use. It is strictly forbidden to disseminate over the Internet, radio, television or any other current and/or future media, any sound, picture, image, data, description, result and/or statistics of the Match in whole or in part, or to assist any other person(s) conducting such activities.

D. MISCELLANEOUS

9. Liability

9.1. All terms of the Terms and Conditions are subject to the applicable laws.

- 9.2. UEFA, the Host Association and/or the Stadium Owner will not be liable for, and the Ticket Holder will not assert any claim of any nature against UEFA, the Host Association and/or the Stadium Owner for any act or omission of or any breach or default by any person other than UEFA, the Host Association and/or the Stadium Owner (and then subject to the remainder of this Article 9), unless the claim is also caused by fault of UEFA, the Host Association and/or the Stadium Owner, respectively.
- 9.3. UEFA, the Host Association and/or the Stadium Owner and their respective affiliates, officers, employees, agents and contractors will not be liable or responsible for any loss, damage, or injury to the Ticket Holder, or to any property of the Ticket Holder (including any lost or stolen Tickets), unless caused by fault of UEFA, the Host Association and/or the Stadium Owner and their respective affiliates, officers, employees, agents and contractors, respectively.
- 9.4. Notwithstanding Article 9.3, nothing in the Terms and Conditions shall exclude or limit the liability of any person and/or entity for death or personal injury caused by him/her, or his/her officers', employees' or agents' negligence or for any fraud or wilful misconduct.
- 9.5. Nothing stated or implied in the Terms and Conditions will affect the Ticket Holder's statutory rights under the applicable law.

10. Unauthorised Spectators

- 10.1. Ticket Holders are permitted to attend the Match only provided that they are not an Excluded Person and provided that the transfer of the Ticket to the Guest(s) (if applicable) is made subject to and in accordance with Article 5.2 of the Terms and Conditions.
- 10.2. For the purpose of this Article 10, "Excluded Person" means:
- a. any person banned by the Host Association from membership of the fan club for the national football team (or banned from any equivalent official supporters club by a football governing body in any jurisdiction in the World);
 - b. any person subject to a football banning order pursuant to a conviction under the Law of Germany;
 - c. any person banned by UEFA, FIFA, any football governing body or otherwise, from travelling to or attending an association football match;
 - d. any person banned by the UEFA, the Host Association and/or the Stadium Owner from attending events at the Stadium; and
 - e. any person who has breached or is in breach of the Terms and Conditions.

11. Data

- 11.1. In relation to purchases of the Tickets made online as indicated in Article 3.1, each buyer shall confirm its consent for processing of personal data in accordance with the policy available here: the Personal Data Processing Policy of KNVB.NL. Ticket buyer also acknowledges and agrees that his or her data will be transferred to UEFA and that UEFA may transfer his or her personal data to the Host Association and/or the Stadium Owner (and their agents), for the purposes related to staging and organizing the Match.

12. Unforeseen Circumstances

- 12.1. UEFA, the Host Association and/or the Stadium Owner reserve the right to make alterations to the time, date and location of the Match due to unforeseen extraordinary circumstances: force majeure, safety and/or security reasons or other decisions made by any competent authority which have a major impact on the Match being played at the Stadium.
- 12.2. In the event of cancellation, abandonment, postponement or replaying of the Match, the Ticket Holder shall be bound by the refund policy adopted by the operator of the relevant sales channel indicated in Article 3.1.

13. Severability and Amendment

- 13.1. Should any provisions of the Terms and Conditions be declared void, ineffective, illegal or unenforceable by any competent court, regulator or authority, the remainder of the Terms and Conditions shall remain in effect as if such void, ineffective, illegal or unenforceable provision(s) had not been included.

14. Authentic Text

Terms and Conditions have been drafted in the English language.

15. General

- 15.1. Each Ticket Holder consents to the Terms and Conditions himself/herself and on behalf of his/her Guest(s) (i.e. Ticket Holder shall ensure that his/her Guest(s) understand(s), agree(s) with and will conform to the Terms and Conditions).
- 15.2. Terms and Conditions constitute the entire agreement between the parties and no party shall have any claim or remedy in respect of any statement, representation, warranty or undertaking, made by or on behalf of any other party in relation to the Terms and Conditions which is not already set out in the Terms and Conditions.
- 15.3. Terms and Conditions are governed by the laws of The Netherlands. The parties agree that the court of Midden-Nederland, location: Utrecht have exclusive jurisdiction to settle any dispute arising under or in connection with the Terms and Conditions.

16. Contact

Any information requests about the ticketing sales process should be addressed to the customer service appointed by the Host Association in relation to the ticketing process for the Match. By e-mail ticketing@weuro2017.nl or by telephone +31 (0) 343499333.